

## GENERAL INFORMATION AND CONDITIONS

**Reservations and Payment:** Please complete the attached Reservation Application and return it with your deposit of \$300.00 per person at the time of booking. Final payment is due 65 days prior to departure.

**Cancellations:** All cancellations must be in writing. The following per person cancellation charges will apply: If canceled 91 days or more prior to departure, a \$50.00 administrative fee will be charged. If canceled 90 - 61 days prior to departure, \$250.00 will be charged. If canceled 60 - 31 days prior to departure, \$450.00 will be charged. If canceled 30 - 7 days prior to departure \$700.00 will be charged. No refunds will be made within 6 days of departure. In addition, once the airline tickets have been issued, 100% of the airfare is non-refundable unless you have been advised otherwise at the time of your booking. Additional cancellation charges may apply depending upon the cancellation terms of our suppliers.

**Refunds:** Subject to the foregoing Cancellation Terms, upon cancellation of travel related services, all sums paid to George's International Tours for such services will be promptly returned to the passenger, provided the passenger has not caused such cancellation and is not in violation of any of the terms and conditions previously, clearly and conspicuously disclosed and agreed to by the passenger. This refund provision does not apply where George's International Tours has remitted the payment to another registered seller of travel or a carrier and they default in providing the agreed-upon transportation or service without providing a refund. In such a situation, George's International Tours agrees to provide passenger with a written statement accompanied by a copy of the bank records establishing the disbursement of the payment, and if disbursed to a seller of travel, proof of their current registration.

**Trust Account Disclosure:** California law requires certain sellers of travel to have a trust account or bond. George's International Tours has such a trust account.

**Travel Consumer Restitution Corporation ("TCRC"):** George's International Tours is a participant in the Travel Consumer Restitution Corporation ("TCRC"). You, the passenger, may request reimbursement from TCRC if the Seller of Travel was registered and participating in the TCRC at the time of sale and the passenger is located in California at the time of payment. Please be advised that passengers purchasing from outside of California are not covered by the TCRC. Eligible passengers may file a claim with TCRC if the passenger is owed a refund of more than \$50 for transportation or travel services which the Seller of Travel failed to forward to a proper provider or if such money was not refunded to you when required. The maximum amount which may be paid by the TCRC to any one passenger is the total amount paid on behalf of the passenger to the Seller of Travel, not to exceed \$15,000. A claim must be submitted to the TCRC within six months after the scheduled completion date of the travel. A claim must include sufficient information and documentation to prove your claim and a \$35 processing fee. You must agree to waive your right to other civil remedies against a registered participating Seller of Travel for matters arising out of a sale for which you file a claim with the TCRC, if you were located in California at the time of the sale. You may request a claim form by writing to: Travel Consumer Restitution Corporation, P.O. Box 6001, Larkspur, CA 94977-6001; or by faxing a request to 415-927-7698.

**Travel Documents:** A passport with a minimum of 6 months validity remaining is required of all U.S. citizens. U.S. citizens do not require visas for entry to Israel but visas are required for entry to Jordan. The cost of the Jordanian visa is included in the cost of your trip and George's International will be procuring a group visa on your behalf. If you are not a U.S. citizen, please call to find out if you need a visa. George's International is not responsible for individual visas or passports.

**Tour Cost:** All quoted prices are based upon airfares, tariffs and currency exchange rates at the time of printing and are subject to change at any time. Should the minimum number of 20 tour members not be reached, the right is reserved to increase the tour cost accordingly.

**Tour Documents and Tickets:** Final tour documents are mailed, provided we have received full payment, within 3 weeks of departure.

**Baggage:** Each passenger is allowed one checked bag and one carry-on. You will be responsible for paying to the airline any additional charges for additional checked baggage or overweight baggage (if excess weight is permitted). George's International Tours is not responsible for lost, damaged or stolen baggage.

**Air Transportation:** Air travel is in economy class on Swiss Air/Austrian Airlines (or any other IATA carrier). Fares are based upon levels in effect at the time of printing. Fares and flight schedules are subject to change without notice.

**Hotels:** Accommodations are based on double occupancy rooms. A limited number of single rooms are available at the supplement quoted, and should be requested at the time of booking.

**Travel Insurance:** We strongly recommend that you have comprehensive travel insurance. Insurance may be purchased directly through George's International Tours and registration forms will be provided upon receipt of your deposit or you may purchase online at [www.georgesintl.com](http://www.georgesintl.com). George's International Tours acts only as an intermediary between you and the insurance provider and in no event shall George's International Tours be liable to any person or entity whatsoever for any direct, indirect, incidental, special, exemplary, compensatory, consequential, or punitive damages related to insurance coverage purchased.

**Not Included:** Gratuities (\$200.00 recommended per person), passport and/or individual visa fees, personal travel insurance, laundry, beverages and items not on the regular menu of the included meals, additional baggage in excess of airport allowance, optional sightseeing tours, and all expenses of a purely personal nature.

**Responsibility Clause:** The passenger contract issued by the transportation company shall constitute the sole contract between the transportation company and the passenger. Additional expenses incurred as a result of delay, change of schedules, illness, weather, strikes, hostilities, quarantine, government requisition of hotel space or any other reasons beyond the control of the tour operator or travel agent shall be borne by the passenger. George's International Tours reserves the right to substitute hotels of similar category if necessary and to alter itineraries.

**Limitation of liability:** The airlines, hotels, and other suppliers (jointly: "travel suppliers") providing travel or other services sold by George's International Tours are independent contractors and not agents or employees of George's International Tours. George's International Tours and/or their cooperating selling agents and/or their travel suppliers offer these tours for sale only on the express understanding that they themselves do not perform or in any way assume liability for the performance of the individual components, transfers, hotels, flights, car, motorcoaches, etc. of these tours and act only to combine these components into a single unit of sale for the convenience of the general public. To the extent permitted by law, George's International Tours does not assume liability for any injury, damage, death, loss, accident or delay due to an act or omission of a travel supplier, including, without limitation, an act of negligence or the default of a travel supplier. To the extent permitted by law, no responsibilities are accepted for any damage and/or delay due to force majeure, sickness, pilferage, labor disputes, bankruptcy, machinery breakdown, quarantine, government restraints, weather, terrorism or any causes beyond George's International Tours' control. Further, no responsibility is accepted for any additional expense, omissions, delays, failure to make connections, non-performance or poor performance, loss of revenue, loss of anticipated profits, any additional expenses or lost business, attributable to you yourself, acts or omissions of any third parties, or acts of any governmental authority, even if George's International Tours has been advised that such damages were possible or probable.

Please refer to [www.georgesintl.com](http://www.georgesintl.com) for further disclosures concerning travel risks, travels with special needs or disabilities, and arbitration.

Your deposit certifies that you agree with the above terms and conditions.

*George's International Tours - CST# 2035995-40*

For further information on this pilgrimage please contact:

**Holy Land Franciscan Pilgrimages**

Attn: Maureen Shepherd

Phone: 443-832-0350

Email: [info@holylandpilgrimages.org](mailto:info@holylandpilgrimages.org)

or

**Fr. David Wathen, O.F.M.**

Director, Holy Land Franciscan Pilgrimages

Email: [dwf1400@hotmail.com](mailto:dwf1400@hotmail.com)

### RESERVATION APPLICATION

**Franciscan Pilgrimage to the Holy Land & Jordan (March 3-13, 2020)**

Group Reference Number: 200303A

#### PERSONAL INFORMATION (Please complete one application per person)

<b>Name</b> (as printed on your passport):		
First Name: _____ Middle Name: _____ Last Name: _____		
<b>Name</b> (as you wish it to appear on your name badge):		
<b>Passport number:</b>	<b>Male</b> <input type="checkbox"/>	<b>Female</b> <input type="checkbox"/>
<b>Passport date of issue:</b>	<b>Passport date of expiration:</b>	
<b>Country of citizenship:</b>	<b>Date of birth:</b>	
<b>Street address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zipcode:</b>
<b>Home phone:</b>	<b>Work phone:</b>	
<b>Mobile phone:</b>	<b>Email address:</b>	

#### ROOM ASSIGNMENT INFORMATION

<b>Please check one:</b> Double occupancy <input type="checkbox"/> Single occupancy (\$845.00 additional) <input type="checkbox"/>
<b>If choosing double occupancy, please indicate the name of your roommate if known at the time of booking:</b>
<b>If choosing single occupancy, would be willing to share a room with another person?</b> Yes <input type="checkbox"/> No <input type="checkbox"/>

#### EMERGENCY CONTACT

<p><b>Please list the name, relationship and phone number for a family member/close friend who is <u>NOT</u> traveling with you:</b></p>
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Please enclose a deposit of **\$300.00 per person** made payable to **George's International Tours** and mail to:

**George's International Tours**  
**9265 Dowdy Drive, Suite 232**  
**San Diego, CA 92126**